



Dr. Molly B. Trostle DO
Internal Medicine Inc.

881 Hills Plaza Drive Suite 530 Ebensburg, PA 15931-4220 814-419-8084

Dear Patient,

Thank you for selecting our practice for your health care needs. Our goal is to provide you with the best coordinated, highest quality care. As an Internal Medicine practice, we treat a full spectrum of both acute illnesses and chronic conditions. Your health is our primary concern.

In order to expedite the new patient process, we ask that you complete the enclosed forms and bring them with you to your initial appointment. In addition to these forms, please bring your driver's license, medical insurance card(s), and a list of medications that you are currently taking, if any.

As a courtesy, our automated system will call you *2 days* prior to your appointment to confirm the date and time of your appointment. Should you need to reschedule your appointment, please call 814-419-8084. A 24-hour notice is required for all appointment changes.

Again, thank you for choosing us. We look forward to seeing you at our office.

Sincerely,

Molly B. Trostle, DO & Staff



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| PATIENT INFORMATION | | | | | | | | |
|--------------------------|-----------|--|--------------------------|----------|--------------------------|-----------|--------------------------|----------|
| FIRST NAME | | | | MI | | LAST NAME | | |
| ADDRESS | | | | | | | | |
| ADDRESS | | | | | | | | |
| CITY | | | | | | | | |
| STATE | | | | ZIP | | | | |
| PHONE NUMBERS | HOME () | | CELL () | | WORK () | | | |
| DATE OF BIRTH | | | | SEX | <input type="checkbox"/> | FEMALE | <input type="checkbox"/> | MALE |
| MARITAL STATUS | CHECK ONE | | <input type="checkbox"/> | MARRIED | <input type="checkbox"/> | SINGLE | <input type="checkbox"/> | DIVORCED |
| SOCIAL SECURITY # | | | | EMPLOYER | | | | |
| EMERGENCY CONTACT | | | | | | | | |
| NAME | | | RELATIONSHIP | | | PHONE# | | |

| EMAIL ADDRESS | | | | | | | |
|--------------------------|-------------------------------------|--------------------------|--------------------------------|--------------------------|------------------------|--|--|
| RACE (Please check) | | ETHNICITY (Please check) | | LANGUAGE (Please check) | | | |
| <input type="checkbox"/> | American Indian or Alaskan Native | <input type="checkbox"/> | Hispanic or Latin American | <input type="checkbox"/> | English | | |
| <input type="checkbox"/> | Asian | <input type="checkbox"/> | Not Hispanic or Latin American | <input type="checkbox"/> | Other (Please specify) | | |
| <input type="checkbox"/> | Native Hawaiian or Pacific Islander | <input type="checkbox"/> | Refused to Report | | | | |
| <input type="checkbox"/> | Black or African American | | | | | | |
| <input type="checkbox"/> | White | | | | | | |
| <input type="checkbox"/> | Hispanic | | | | | | |
| <input type="checkbox"/> | Other Race | | | | | | |

We will contact our patients regarding appointments, scheduling, billing and/or payment questions, results of tests and much more. In addition, unforeseeable emergencies do sometimes arise when it may be necessary for the physician or staff to contact you. It is our office policy to leave a message at your home or cell if you are not available, or we may contact you at work if an emergency arises. Please specify where we may contact you or leave messages for you.

| | | Leave a message? | Text message? | Email? | Preferred order of contact. |
|---------------|-------|------------------|---------------|--------|-----------------------------|
| HOME PHONE # | () - | Y or N | | | 1 2 3 4 |
| CELL PHONE # | () - | Y or N | Y or N | | 1 2 3 4 |
| WORK PHONE # | () - | Y or N | | | 1 2 3 4 |
| EMAIL ADDRESS | | | | Y or N | 1 2 3 4 |

| PHARMACY | NAME | LOCATION |
|---------------------|------|----------|
| LOCAL | | |
| LOCAL | | |
| MAIL ORDER PHARMACY | | |



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| | |
|--------------|-----|
| PATIENT NAME | DOB |
|--------------|-----|

By law we are required to get a signature to obtain your past prescription history. Signing below will give us the right to obtain that history.

Signature: _____ Date: _____ Witness: _____

INSURANCE

PRIMARY INSURANCE CARRIER

| | |
|-----------------|---------------|
| ID# | GROUP # |
| SUBSCRIBER NAME | DATE OF BIRTH |

SECONDARY INSURANCE CARRIER

| | |
|-----------------|---------------|
| ID# | GROUP# |
| SUBSCRIBER NAME | DATE OF BIRTH |

SELF PAY-Please check

I understand that I will be held financially responsible for all charges resulting from services provided. I authorize direct payment of medical benefits from my insurance company. In addition, I authorize the release of any medical information necessary for the processing of these claims for payment including facsimile transmission of information. In accordance with the notices of privacy practices, I authorize the use and disclosure of any medical information with a third party to coordinate or manage my healthcare or any related services

Patient Signature _____ Date _____

Signature of Authorized Person
(If minor or POA exists) _____ Relationship _____

This office adheres to strict policies with regard to release of confidential information. Please understand that our policy is not to disclose your personal health information to other parties, except for those directly involved in your care, without your written consent or as permitted by law. For this reason, please list any person(s) to which we are authorized to discuss and disclose your personal information to.

| NAME | PHONE# | RELATIONSHIP |
|------|--------|--------------|
| | | |
| | | |
| | | |

I understand that I have the right to limit the information that you release under this authorization. For example, I may limit my Authorized Representative's access to information about a particular diagnosis/disease. Any such limitations must be disclosed below in writing. I understand that by leaving this section blank I am creating no limitations of disclosure.

| |
|-------------|
| LIMITATIONS |
|-------------|

Signature _____ Printed Name _____ Date of Birth _____

Signature of Authorized Person
(If minor or POA exists) _____ Relationship _____



PAYMENT RESPONSIBILITY AGREEMENT

I, the guarantor, understand that I am fully responsible for all fees payable to Dr. Molly B. Trostle, D.O. Internal Medicine, Inc. for any medical care rendered by the physician or staff members to me or the patient for whom I am financially responsible. I permit the office of Dr. Molly B. Trostle Internal Medicine, Inc. to bill my insurance for services rendered.

COPAYS, DEDUCTIBLES AND COINSURANCE

I am aware that my co-pay must be paid the day of my visit. I understand it is my responsibility to know the requirements of my health insurance plan(s). By signing this agreement, I acknowledge that I am fully aware of my co-pays, deductibles and coinsurance. I acknowledge that the physician's office will bill me for balances due and that I am fully responsible for all balances billed to me. Payment may be made with cash, personal check or credit card. I understand that there will be a \$40.00 fee for all checks returned for insufficient funds.

NONCOVERED SERVICES

I understand that this office may provide me with services that may not be covered by my insurance company. In the event that I require these services, I am aware that I am fully responsible for payment. This includes, but is not limited to, telephone encounters involving diagnosis and treatment and the cost for completing forms and/or sending records to a third party.

LEGAL, MOTOR VEHICLE or WORKER'S COMPENSATION CASES

I understand that if I am involved in any of these cases, I must present all relevant documentation before my appointment. I must also present my personal health insurance card. In the event that services are denied under my case, my personal insurance will be billed. If all of the appropriate information is not presented prior to my appointment, I understand and agree that all unpaid balances become my responsibility.

OUTSTANDING BALANCES AND COLLECTIONS

I understand that no further appointments will be scheduled until a payment plan has been set up or my balance has been paid in full. I understand and acknowledge that the physician's office can submit my unpaid balance due over 121 days old to a collection agency and notify the credit bureau.

APPOINTMENTS

I understand that there will be no charge for rescheduled appointments provided a 24 hour notice is given. I understand that I will be assessed a \$75.00 charge if a 24 hour notice is not given or if I have missed my appointment. In the event that I have missed 2 appointments, I understand that I may be dismissed from the practice.

DIAGNOSTIC TESTING

Due to the ever changing regulations and policies in health care, the increasing burden of paperwork, and the exponential increase in confusion as a result of progressive implementation of computers in health care, we are no longer able to review diagnostic testing results with patients via phone.

Please schedule a follow up appointment to review the results of any testing that you have had done. Having a follow up appointment will ensure that all testing that you have had done is received, reviewed and addressed appropriately.

Health care has become an overwhelming entity with many opportunities for error. Our goal is to minimize and hopefully eliminate any errors in your health care.

Your understanding and cooperation in helping us to achieve our goal is greatly appreciated.

PRESCRIPTIONS

When calling in for prescription refills, you must give all prescription information for your script to be called in. This eliminates errors and assures accuracy of the prescriptions called in. The prescription information needed to call in a prescription is:

- Your name
- Medication name
- Dosage
- Frequency
- Day supply (30 days, 90 days)
- Pharmacy name and location (if appropriate)

GENERAL CONSENT FOR TREATMENT

I consent to treatment and care by Molly B. Trostle, DO Internal Medicine, Inc., and by the physicians and healthcare providers. I understand that my treatment and care may include routine care, immunizations, injections and a variety of other medical services depending on my condition. I am aware that the practice of medicine is not an exact science, and no one has made any guarantees about the results of my treatments, examinations, or procedures.

My signature below acknowledges that I understand and agree to all policies as indicated above. This agreement will be effective for the calendar year indicated; however, this consent will not expire for services or claims processing for visits occurring while this consent was in effect.

PATIENT NAME (Please Print)

DATE: _____



PATIENT SIGNATURE (or Authorized Representative)

RELATIONSHIP, if not patient: _____



NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL/PROTECTED HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Summary:

By law, we are required to provide you with our Notice of Privacy Practices (NPP). This Notice describes how your medical information may be used and disclosed by us. It also tells you how you can obtain access to this information.

As a patient, you have the following rights:

1. The right to inspect and copy your information;
2. The right to request corrections to your information;
3. The right to request that your information be restricted;
4. The right to request confidential communications;
5. The right to a report of disclosures of your information; and
6. The right to a paper copy of this Notice

We want to assure you that your medical/protected health information is secure with us. This Notice contains information about how we will insure that you information remains private. If you have any questions about this Notice, the name and phone number of our contact person is listed on this page.

| | |
|-------------------------------|--------------|
| Effective Date of this Notice | |
| Contact Person | Chris |
| Phone Number | 814-419-8084 |

Acknowledgement of Notice of Privacy Practices

“I hereby acknowledge that I have received a copy of this practice’s **NOTICE OF PRIVACY PRACTICES**. I understand that if I have questions or complaints regarding my privacy rights that I may contact the person listed above. I further understand that the practice will offer me updates to this **NOTICE OF PRIVACY PRACTICES** should it be amended, modified, or changed in any way.”

Patient or Representative Name (please print)



Patient or Representative Signature

Date

- Patient refused to sign
- Patient was unable to sign because _____